

Questions to Ask Your Child Care Provider: A Checklist for Parents, Guardians & Families

For a Spanish version of this checklist, click [here](#).

EXPERIENCES WITH COVID-19

- 1. What will you do if a staff member or child comes down with COVID-19?
 - *Communication*
 - *Disinfection*
 - *Quarantine*
- 2. Have any staff or children in your care been sick with COVID-19? What went well in your response? What will be improved next time?
- 3. How do you plan to monitor COVID-19 updates in our community? What is your primary source for pandemic-related information?

DROP OFF & PICK UP PROCEDURES

- 4. What do your drop off and pick up procedures look like?
- 5. What type of emergency contact information do you require?

HEALTH & SAFETY

- 6. Have you encouraged your staff to practice the same health and safety measures when outside the work place to limit exposure to your child care center?
- 7. Will there be daily health checks? If so, will they be conducted in the home or on-site?
 - *Temperature screening?*
 - *Children Y/N*
 - *Caregivers Y/N*
 - *Staff Y/N*
 - *Symptom screening?*
 - *Children Y/N*
 - *Caregivers Y/N*
 - *Staff Y/N*
- 8. What is the procedure for children who have symptoms or have been exposed to a sick individual in their household?
- 9. What is the procedure for staff who have symptoms or have been exposed to a sick individual in their household?

10. What happens if a child becomes sick or show symptoms of COVID-19 during the school day?
- *Will my child be isolated from the other children until I pick up my child?*
 - *Am I required to pick up within a certain amount of time?*
 - *What happens if I am unable to leave work right away to pick up? How will my child be cared for until I arrive?*
11. What type of documentation, if any, do you require for a child or staff to return to your center after quarantining due to COVID -19 symptoms?
12. What are your handwashing guidelines?
13. Will staff wear masks?
14. Will children have to wear masks? If so, during what periods of the day (drop off/pick up, hallways, bathroom, play)?
15. During what periods of the day will children be physically/socially distanced – during play, naptime and meals?
- *Play*
 - *Naptime*
 - *Meals*
16. How many children will be in my child's class? Will my child stay with the same group of children and teacher all day?
17. Will the staff hold and comfort my child with touch if they are crying or upset?

CLEANING & DISINFECTING

18. How will you keep toys and playground equipment clean?
19. How will you keep the play areas clean?

VISITORS

20. Will visitors and volunteers be allowed? If yes, will they follow the same health and safety procedures?